

# Management and accountability

## Governance

The CCSA board meets three times per year with regular communication between meetings via the board egroup and teleconferences. Ruth Newman joined the board in 2010 with other board members continuing on in their positions. The focus for the board in 2010 was to develop a staff succession plan, to review board processes including the constitution and to continue to actively monitor the strategic plan. Board members took the opportunity to attend a Strategic Masterclass in Governance workshop to ensure that our organisation is governed using best practice principles.

## Our board

LEFT TO RIGHT: Meg Mendham (President), Judy Radich (Vice President), Jan Langtry (secretary), Neville Dwyer (Treasurer), Anne Bowler, Jim Craddock, Ruth Newman



## Our financial performance

Our annual membership fees provide over **40%** of our total income, with Business Solutions fees contributing **25%** and regional training a further **23%**. Government funding through Community Services, represents only **6%** of our overall income.

65% of our expenses are related to employment and a further 12% were occupancy costs.

We finished the year with a small surplus, after making provision for projected additional staffing costs in 2011.

CCSA has total net assets of \$174,705.00 as at 31 December 2010.

The full audited statements are available to members on request.

### Income

40% ANNUAL MEMBERSHIP

25% BUSINESS SOLUTIONS

23% REGIONAL TRAINING

6% GOVERNMENT FUNDING

## Our staff

LEFT TO RIGHT: Jane Hamilton, Ian Alchin, Shauna Fayers, Helena Hyssett, Deanne Madgwick, Theresa Macleay, Sandra Menin, Anne O'Grady, Luke Touhill, Kathy Whalan

